Online Payment System

How to pay, delete and cancel saved transaction?







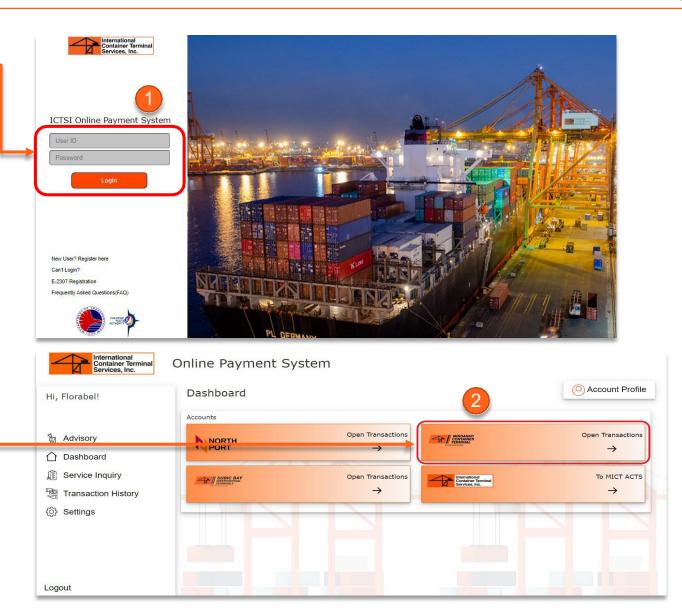






 Go to the Online Payment System, website and enter your login credentials (https://ops.ictsi.com)

2. On the Dashboard, select which terminal you will transact









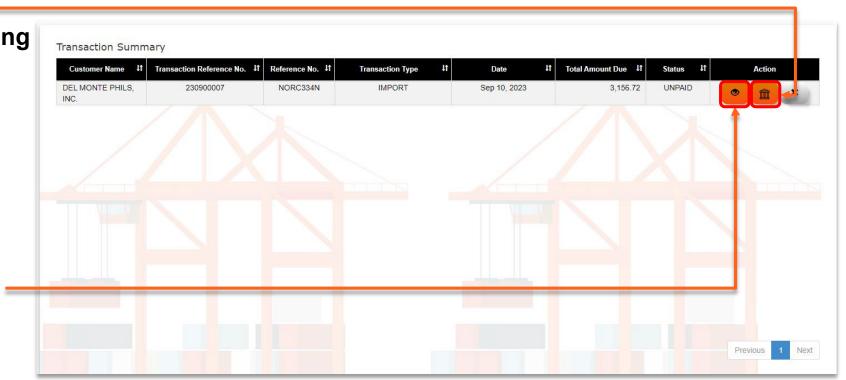
3. Click pay **a** button on the action column and the following page will appear

To review the transaction you intend to pay, please click





view button









4. Page will display a Summary of Charges for the container/s. Click "Pay" to proceed with payment





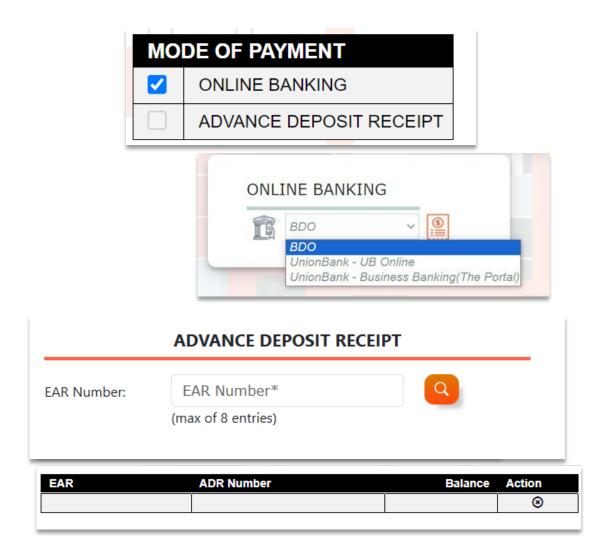




5. On the Pay Charges page, tick preferred mode of payment:

- Online Banking Select your partner bank in the drop-down list. Once selected, page will be automatically be redirected to the bank's portal. Please make sure you have requested the linking of OPS account to your online bank account with your bank partner.
- Advance Deposit Receipt Enter the required ADR details in the fields provided. Click on search icon to validate the remaining balance of your deposit. You may add another ADR should the balance is insufficient to cover the amount due. Kindly note that you can only use eight(8) EADRs per transaction.

Please refer to **Modes of Payment Guide** for more details









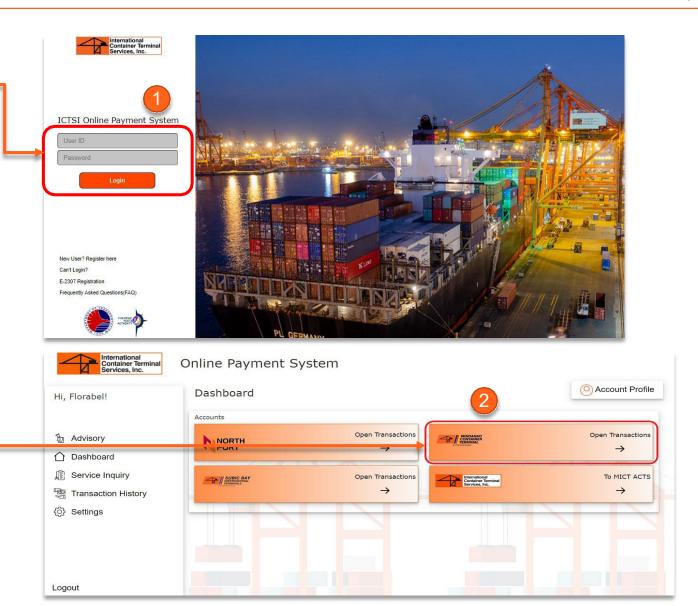






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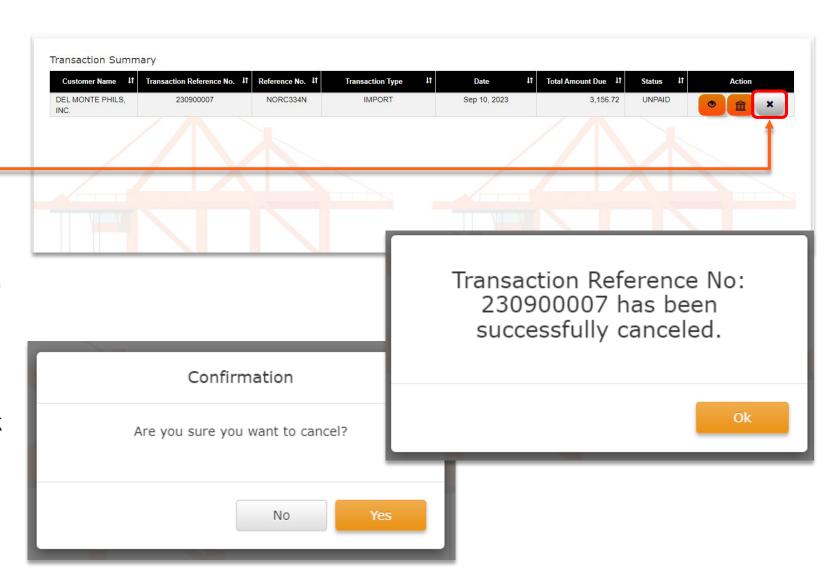




3. For Unpaid Status

- Click delete/cancel * button on the action column and the confirmation message will appear
- Click Yes to delete/cancel the transaction (in this example, the Transaction Reference No. is 230900007 as shown in the screenshot). Click Ok

Note: To review the transaction you intend to delete/cancel, click view button









4. For Pending Bank Payment Status

- Click delete/cancel * button on the action column and the confirmation message will appear
- Click Yes to delete/cancel the transaction (in this example, the Transaction Reference No. is 230900008 as shown in the screenshot). Click Ok

Note: To review the transaction you intend to delete/cancel please click view button. Prior to cancellation, check first if payment was already deducted. If unsure, reach out to OPS support group.

