

Official Advisory of Mindanao Container Terminal

09/18/2023 ADVISORY NO. 2023-024

Dear Valued Customers,

Good day!

In relation to our previous advisory dated August 14 pertaining to the OPS Go-Live, please be informed that Mindanao Container Terminal (MCT) will roll-out the full implementation of the Online Payment System (OPS) effective **December 1, 2023.** In preparation for this implementation, we have outlined the upcoming changes and adjustments in the billing section, starting October 2023 for guidance.

DATE	REMARKS
October 2, 2023, Monday	Billing cut-off time will be adjusted to 4PM or 1600H
October 14, 2023, Saturday	Billing cut-off time will be adjusted to 12NN or 1200H during Saturdays and Holidays
October 16, 2023, Monday	Billing cut-off time will be adjusted to 3PM or 1500H
October 23, 2023, Monday	Closure of billing counter 1
November 1, 2023, Wednesday	Full closure of all billing counters during Saturdays and Holidays
November 13, 2023, Monday	Closure of billing counter 2
November 20, 2023, Monday	Closure of billing counter 3
December 1, 2023, Friday	Closure of billing counter 4 ONLINE PAYMENT SYSTEM (OPS) FULL IMPLEMENTATION

To avoid any inconvenience on your payment transactions, we highly encourage all clients to take advantage of the Online Payment System (OPS). For those who have not registered yet, kindly refer to the attached manuals for guidance.

User Registration Guide

Modes Of Payments

For inquiries and needed assistance, you may reach out to the OPS support group through MCTOPSsupport@mictsi.com.

Thank you very much.

Best regards,

MCT MANAGEMENT