



Official Advisory of Mindanao Container Terminal

11/03/2023

ADVISORY NO. 2023-033

Dear Valued Customers,

In relation to our advisory on the OPS full implementation and adjustments in the billing section last September 18, please be informed that starting November 13 (Monday), there will be a corresponding adjustment to the release of billing priority numbers. Attached is the adjustment for your guidance.

| DATE | REMARKS |
|---|---|
| November 1, 2023, Wednesday and onwards | Full closure of all billing counters during Saturdays and Holidays |
| November 13 - 17, 2023 | <ul style="list-style-type: none">• Closure of billing counter 2• 3PM cut-off• To release up to 60 priority numbers |
| November 20 - 24, 2023 | <ul style="list-style-type: none">• Closure of billing counter 3• 3PM cut-off• To release up to 50 priority numbers |
| November 27 - 30, 2023 | <ul style="list-style-type: none">• 3PM cut-off• To release up to 40 priority numbers |
| December 1, 2023, Friday and onwards | <ul style="list-style-type: none">• Closure of billing counter 4• ONLINE PAYMENT SYSTEM (OPS) FULL IMPLEMENTATION |

To avoid any inconvenience on your payment transactions, we highly encourage all clients to take advantage of the Online Payment System (OPS). For those who have not registered yet, kindly refer to our website at <https://www.mictsi.com/online-payment-system-ops> for the manuals.

Should you encounter any issues while using the OPS, kindly email to MCTOPSupport@mictsi.com for needed assistance. Furthermore, we have a kiosk available located at the billing section for OPS related transactions.

Thank you very much.

Best regards,

MCT MANAGEMENT