



Official Advisory of Mindanao Container Terminal

11/15/2023

ADVISORY NO. 2023-034

Dear Valued Customers,

Please be reminded of the port schedules for the following holidays this December 2023.

Port Closure - Christmas and New Year Holidays

Gate, Vessel and Yard:

- Gate transaction cut-off time at 5PM
- December 24, 2023, Sunday at 7PM to December 25, 2023, Monday at 7PM
- December 31, 2023, Sunday at 7PM to January 01, 2024, Monday at 7PM

Billing Operations

- Online Payment System (OPS) – 24/7

December 30, 2023 (Saturday) – Rizal Day

- Vessel, yard and gates: 24/7 (regular operations)
- Online Payment System (OPS) – 24/7

For the manning and schedule of PHIVIDEDEC Industrial Authority (PIA) and Bureau of Customs (BOC MCT), you may reach them through below contact information:

MCT Hotlines:

Customer Hotline : 0917-820-4899 / 0919-081-7540
Operations Hotline : 0917-864-8758
Billing Hotline : 0917-717-6690

PHIVIDEDEC Industrial Authority (PIA):

Wharfage Payment : 0917-713-2484

Bureau of Customs (BOC MCT):

ESS Sector Commander : 0965-398-6498

PIS Chief : 0955-478-2434

XIP (X-ray) : 0905-553-7143

To avoid any inconvenience on your payment transactions, we highly encourage all clients to take advantage of the Online Payment System (OPS). For those who have not registered yet,

kindly refer to our website at <https://www.mictsi.com/online-payment-system-ops> for the manuals.

Should you encounter any issues while using the OPS, kindly email to MCTOPSupport@mictsi.com for needed assistance. Furthermore, we have a kiosk available located at the billing section for OPS related transactions.

Thank you and Best Regards,

MCT MANAGEMENT