



SELF SERVICE REQUEST (SSR)

LAUNCHING ON JANUARY 18

Key Benefits



24/7 Availability

Process your service requests anytime, anywhere.



No Manual Draft Invoice

No draft invoice request needed to proceed with payment.



Immediate Payment Confirmation

Real-time payment confirmation and automatic lifting of holds.

For a complete step-by-step guide on **How to Process SSR**, click the image.



Mindanao Container Terminal (MCT)

For general inquiries, please email us at customercare@mictsi.ictsi.com

MCT Complex, Sugbongcogon, Tagoloan, Misamis Oriental 9001

Philippines | www.mictsi.com | www.ictsi.com

MICTSI standard Terms and Condition shall be applicable to all services provided by MICTSI,

please click [MICTSI STC](#) link to view. A hard copy is available upon request.