



# SELF SERVICE REQUEST (SSR)

## LAUNCHING ON JANUARY 18

### Key Benefits



#### 24/7 Availability

Process your service requests anytime, anywhere.



#### No Manual Draft Invoice

No draft invoice request needed to proceed with payment.



#### Immediate Payment Confirmation

Real-time payment confirmation and automatic lifting of holds.

For a complete step-by-step guide on **How to Process SSR**, click the image.



#### Mindanao Container Terminal (MCT)

For general inquiries, please email us at [customercare@mictsi.ictsi.com](mailto:customercare@mictsi.ictsi.com)

MCT Complex, Sugbongcogon, Tagoloan, Misamis Oriental 9001

Philippines | [www.mictsi.com](http://www.mictsi.com) | [www.ictsi.com](http://www.ictsi.com)

MICTS standard Terms and Condition shall be applicable to all services provided by MICTSI, please click [MICTS STC](#) link to view. A hard copy is available upon request.