



PAYMENT GUIDELINES FOR PARKING FINES IN MCT HOLDING AREA

STARTING JUNE 1, 2026



TRUCK MONITORING AND RECORDING

Every truck entering the holding area is **logged by the guard**, including:

- | | |
|----------------------------------|-------------------------------------------------------------|
| a. Date and Time of Arrival | d. Time In / out and Date |
| b. Truck Plate Number | e. Email Address (For the issuance of Draft Invoice Number) |
| c. TIN / Trucking Company Number | |

PARKING RULE

Trucks are allowed to park free for up to **30 minutes**. Parking fines will apply beyond the allowable time. Trucks **may stay in the Holding Area** while:

- | | |
|------------------------|-----------------------------------------------------|
| a. Updating e-CRO | c. Arming and Disarming BOC eTRACC |
| b. Updating Pre-advise | d. Completing other required updates before gate-in |

TICKET ISSUANCE AND TEMPORARY TRUCK BANNING

- Guard issues a **parking ticket** once the allowed free time is exceeded.
- Driver must **acknowledge the ticket** before leaving.
- The truck will be **temporarily banned** from transacting at the terminal on its succeeding transactions should the parking fine remains unpaid.

PAYMENT PROCESS

- Pay the parking fines via **BDO / UnionBank** through the Online Payment System (OPS)
- Send proof of payment to **mictsiSSO@mictsi.ictsi.com**

PARKING FINES

Cargo/Services Description	Extended Parking Fine	
	PHP	USD
Six (6) Hours	1,756.00	39.43
Twelve (12) Hours	3,512.00	78.86
Twenty Four (24) Hours	5,268.50	118.28

BAN LIFTING PROCESS

- **Important Reminders:** UNPAID Parking Fine = Temporary Ban on its succeeding transaction
- The ban shall **only be lifted upon full settlement** of the parking fine fee.

For more information, you may send your concern to customercare@mictsi.ictsi.com

Mindanao Container Terminal (MCT)

For general inquiries, please email us at customercare@mictsi.ictsi.com

MCT Complex, Sugbongcogon, Tagoloan, Misamis Oriental, 9001, Philippines

www.mictsi.com | www.ictsi.com